

Information Technology Services

WESLEYAN'S INVESTMENT IN INFORMATION TECHNOLOGY is part of our overall commitment to a well rounded liberal arts education for our students. We regard the ability to engage technology as one of the essential capabilities that Wesleyan graduates must develop for the 21st century.

COMPUTING FACILITIES AND SERVICES

SEVEN PUBLIC, ACADEMIC COMPUTING FACILITIES

The Wesleyan computing facilities are stocked with powerful Intel/Windows and Apple Macintosh computers fully networked with access to color printers and scanners. The lab computers are loaded with computational software used in the sciences and social sciences, including Gene Cluster, Mathematica, Hyper-Chem Pro, Starry Night Pro (for astronomers), MathCad, SPSS and SAS. The Center for the Arts lab features a broad range of video and audio digitization as well as media conversion facilities. For more information, go to <http://www.wesleyan.edu/its/labs>

SOFTWARE

Students have access to a wide array of software to enhance their academic experience. Software available for students is located on a networked file server. <http://software.wesleyan.edu>

CLASSROOMS

Seventy percent of Wesleyan's classrooms have multimedia capability, allowing faculty to project materials such as slides, video, animations, and maps. Faculty routinely use these facilities to demonstrate everything from complex molecular models to art history slides. In addition, the campus has four interactive classrooms where each student has access to a computer. These interactive classrooms allow students to work directly with professors providing guidance. Our classroom database can be viewed on campus at <http://www.wesleyan.edu/classrooms/database.htm>

NETWORK ACCESS

Students have both wired and wireless access to the Internet, e-mail, academic UNIX Servers, and electronic resources in Olin Library. All the student dorm rooms are wired for high speed network access. Wireless access is available in student dorms, academic and administrative buildings, and most of our outdoor areas. <http://www.wesleyan.edu/its/wireless>.

ELECTRONIC PORTFOLIO

The Electronic Portfolio provides students with a single source for the Wesleyan online curriculum, individual academic records, current course schedule, and potential future courses. It allows students and their advisors to make informed academic decisions leading to a coherent, thoughtful academic experience. The Electronic Portfolio is also a portal to academic resources, student life and activities, administrative departments, campus events, and e-mail. <https://wesepp.wesleyan.edu/cgi-perl/session.cgi> (Click on: View a Sample Student EP.)

COURSE MANAGEMENT SYSTEMS

More than one-third of Wesleyan faculty use Blackboard, a Web based tool for sharing course assignments and materials (text, audio, external web sources, and video) with students. Additionally, students can use Blackboard to check grades and conduct online discussions related to in-class activities. Use the Blackboard link in your Electronic Portfolio, or go to <http://blackboard.wesleyan.edu>

THE COMPUTER HELP DESK

The Help Desk, which is managed and staffed by highly qualified students, provides telephone technical support for student computing issues as well as on-site support for students who need assistance in the residence halls. <http://helpdesk.wesleyan.edu>

FACEBOOK and TWITTER

ITS has a Facebook presence which is used to provide technology related information to fans. We encourage you to become a fan. www.facebook.com/pages/Middletown-CT/Wesleyan-University-Information-Technology-Services/125917450374. In addition, we encourage you to follow us on Twitter by going to http://twitter.com/wes_itsinfo where we provide up-to-the-minute information, such as how busy the public computer labs are.

For more information, visit us at www.wesleyan.edu/its, drop by the 5th floor of the Exley Science Center, call us at 860-685-2400, or e-mail G. Ravishanker, associate vice president for Information Technology Services, at ravishan@wesleyan.edu

STUDENT ACCOUNTS

E-BILLING SYSTEM

The Student Accounts Office is pleased to provide an E-Billing system for distributing the Wesleyan University Student Account statement and enabling quick, simple online payments — a system that maximizes online technology to provide enhanced features and flexibility. The Wesleyan E-Billing system is easy to use, secure, and convenient. Here are some of the features and benefits you will have:

- 24-hour access from anywhere with an Internet connection
- A statement and online payment history will be available going forward from your first electronic bill
- Online payments directly from a personal bank account—no need for postage or checks
- Ability for students to enable “Authorized Payers” (such as parents) to view the account online and to make online payments on their behalf
- Easy printing of statements
- Automatic and free enrollment in the system

HOW E-BILLING WORKS

- An e-mail from Student Accounts, announcing that the Student Account Statement is ready to be viewed online, will be sent to the student’s Wesleyan e-mail address and to the e-mail address of Authorized Payers. This will be sent up to 10 times a year, whenever a new statement is processed.
- If you are a student, a link in the e-mail notification will take you to the Wesleyan Electronic Portfolio, where you can safely log into the E-Billing Web site by using your University e-mail username and password.
- Once on the E-Billing site, students may set up parents, guardians, or others as Authorized Payers who have access to view the statement and make online payments (see the Authorized Payers section).
- If you are an Authorized Payer (set up in advance by a student), a link in the e-mail notification will take you directly to the E-Billing site, where you can securely log in by typing in your login name and password.
- Once logged in, all E-Billing users will be on the “Message Board” of the E-Billing site. Important information will be posted on this page, so please review it each time you get a statement.
- Click on “View Accounts” to see the current Student Account Statement. To make e-payments, click “Make Payment.”
- To print the bill, click on the PDF icon on the “View Accounts” screen. This copy can be used for record-keeping or for mailing payments to Wesleyan (the address is on the PDF). You can also print any screen by clicking the print icon on your browser toolbar.
- Other functions include the ability to see past statements (on the “View Accounts” screen, select “Statement History” from the drop-down menu) and the ability to see a history of online payments