



WesTel Student Telephone Services (For Grad Students in University Housing)

Telephone service is easy to arrange!

WesTel telephone and voicemail services are available to students residing in most university housing. Phone service may be already turned on and waiting for you at your room. If you do not have dialtone please contact WesTel to arrange for telephone service. A new voicemail box is ready to be initialized (*the temporary password is the same as your four (4) digit telephone number*). Then register your service in your Electronic Portfolio.

What services are available?

Basic Telephone and voicemail service, available for \$125/per semester for grad students (including summer months), gives you on campus and local calling along with a campus voicemail box with 10 message capacity. Have your own customized answering service to retrieve and send messages and stay in touch with university events from anywhere! You will receive complete instructions for using your telephone and voicemail when you arrive on campus.

Long-distance service is no longer offered directly from the university. Many inexpensive long distance and international calling plans are available and can be accessed from your university telephone.

Where do I get a telephone?

Anywhere you want -- all you need is a touch-tone phone (*Please be sure the Tone/Pulse (T/P) switch is in the **Tone (T)** position.*) from any electronics or department store. If you want the convenience of buying a telephone on-campus you can purchase phones at the WesTel table during Orientation.

How do I sign up for telephone service?

Simple, just contact WesTel at X-2020 or e-mail westel@wesleyan.edu , and we will arrange to have your telephone line connected.

What if I don't want telephone service?

The \$125 per semester fee is for your telephone line and voicemail service. If you do not want telephone and voicemail service don't request it. Only those students requesting telephone service will be charged the \$125 fee.

What about long distance calling?

Long distance service is no longer offered directly from the university. Many inexpensive long distance and international plans are available and can be accessed from your university telephone.

Am I getting a good deal?

Absolutely! You're paying less than you'd pay for residential service from AT&T and getting much more. There are no installation fees, deposits, or waiting periods.

Where can I get help?

For questions about your telephone or voicemail service, problems, or comments, please call **X-2020** or e-mail westel@wesleyan.edu.