SUMMARY OF BENEFITS

Cigna Health and Life Insurance Co.
For - Wesleyan University
Choice Fund Open Access Plus HSA Plan

Selection of a Primary Care Provider - your plan may require or allow the designation of a primary care provider. You have the right to designate any primary care provider who participates in the network and who is available to accept you or your family members. If your plan requires designation of a primary care provider, Cigna may designate one for you until you make this designation. For information on how to select a primary care provider, and for a list of the participating primary care providers, visit www.mycigna.com or contact customer service at the phone number listed on the back of your ID card. For children, you may designate a pediatrician as the primary care provider.

Direct Access to Obstetricians and Gynecologists - You do not need prior authorization from the plan or from any other person (including a primary care provider) in order to obtain access to obstetrical or gynecological care from a health care professional in our network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, visit www.mycigna.com or contact customer service at the phone number listed on the back of your ID card.

Your coverage includes a health savings account that you can use to pay for eligible out-of-pocket expenses.

| Employer Contribution | Employee - $500 | Family - $500 |

Plan Highlights

<table>
<thead>
<tr>
<th>Lifetime Maximum</th>
<th>In-Network</th>
<th>Out-of-Network</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coinsurance</td>
<td>Your plan pays 100%</td>
<td>Your plan pays 80%</td>
</tr>
<tr>
<td>Maximum Reimbursable Charge</td>
<td>Not Applicable</td>
<td>200%</td>
</tr>
</tbody>
</table>

Calendar Year Deductible

- The amount you pay for all covered expenses counts toward both your in-network and out-of-network deductibles.
- Plan deductible always applies before any copay or coinsurance.
- All eligible family members contribute towards the family plan deductible. Once the family deductible has been met, the plan will pay each eligible family member's covered expenses based on the coinsurance level specified by the plan.
- This plan includes a combined Medical/Pharmacy plan deductible.

Note: Services where plan deductible applies are noted with a caret (^).
### Plan Highlights

<table>
<thead>
<tr>
<th>Calendar Year Out-of-Pocket Maximum</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>In-Network</strong></td>
</tr>
<tr>
<td>Individual: $3,000</td>
</tr>
<tr>
<td>Family: $6,000</td>
</tr>
</tbody>
</table>

- The amount you pay for all covered expenses counts toward both your in-network and out-of-network out-of-pocket maximums.
- Plan deductible contributes towards your out-of-pocket maximum.
- Mental Health and Substance Use Disorder covered expenses contribute towards your out-of-pocket maximum.
- All eligible family members contribute towards the family out-of-pocket maximum. Once the family out-of-pocket maximum has been met, the plan will pay each eligible family member's covered expenses at 100%.
- This plan includes a combined Medical/Pharmacy out-of-pocket maximum.

### Physician Services

<table>
<thead>
<tr>
<th>Benefit</th>
<th>In-Network</th>
<th>Out-of-Network</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Physician Office Visit – Primary Care Physician (PCP)</strong></td>
<td>After the plan deductible is met, your plan pays 100%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td>All services including Lab &amp; X-ray</td>
<td>After the plan deductible is met, your plan pays 100%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td><strong>Physician Office Visit – Specialist</strong></td>
<td>After the plan deductible is met, your plan pays 100%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td>All services including Lab &amp; X-ray</td>
<td>After the plan deductible is met, your plan pays 100%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
</tbody>
</table>

**Note:** Obstetrician and Gynecologist (OB/GYN) visits are subject to either the PCP or Specialist cost share depending on how the provider contracts with Cigna (i.e., as PCP or as Specialist).

| Surgery Performed in Physician’s Office - PCP | After the plan deductible is met, your plan pays 100% | After the plan deductible is met, your plan pays 80% |
| Surgery Performed in Physician’s Office – Specialist | After the plan deductible is met, your plan pays 100% | After the plan deductible is met, your plan pays 80% |
| **Allergy Treatment/Injections Performed in Physician’s Office PCP** | After the plan deductible is met, your plan pays 100% | After the plan deductible is met, your plan pays 80% |
| **Allergy Treatment/Injections Performed in Specialist Office** | After the plan deductible is met, your plan pays 100% | After the plan deductible is met, your plan pays 80% |
| **Allergy Serum - PCP** | After the plan deductible is met, your plan pays 100% | After the plan deductible is met, your plan pays 80% |
| **Allergy Serum - Specialist** | After the plan deductible is met, your plan pays 100% | After the plan deductible is met, your plan pays 80% |
| - Dispensed by the physician in the office | | |
| **Cigna Telehealth Connection services** | After the plan deductible is met, your plan pays 100% | Not Covered |
| - Includes charges for the delivery of medical and health-related consultations via secure telecommunications technologies, telephones and internet only when delivered by contracted medical telehealth providers (see details on myCigna.com) | | |

©Cigna 2017
<table>
<thead>
<tr>
<th>Benefit</th>
<th>In-Network</th>
<th>Out-of-Network</th>
</tr>
</thead>
<tbody>
<tr>
<td>Preventive Care</td>
<td>Plan pays 100%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td></td>
<td>• Includes coverage of additional services, such as urinalysis, EKG, and other laboratory tests, supplementing the standard Preventive Care benefit when billed as part of office visit.</td>
<td></td>
</tr>
<tr>
<td>Immunizations</td>
<td>Plan pays 100%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td>Mammogram, PAP, and PSA Tests</td>
<td>Plan pays 100%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td></td>
<td>• Coverage includes the associated Preventive Outpatient Professional Services.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Diagnostic-related services are covered at the same level of benefits as other x-ray and lab services, based on place of service.</td>
<td></td>
</tr>
<tr>
<td>Inpatient</td>
<td>After the plan deductible is met, your plan pays 100%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td>Semi-Private Room:</td>
<td>After the plan deductible is met, your plan pays 80%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td>Private Room: In-Network: Limited to the semi-private negotiated rate / Out-of-Network: Limited to semi-private rate</td>
<td>After the plan deductible is met, your plan pays 80%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td>Special Care Units (Intensive Care Unit (ICU), Critical Care Unit (CCU)):</td>
<td>In-Network: Limited to the negotiated rate / Out-of-Network: Limited to ICU/CCU daily room rate</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td>Inpatient Hospital Physician’s Visit/Consultation</td>
<td>After the plan deductible is met, your plan pays 80%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td>Inpatient Professional Services</td>
<td>After the plan deductible is met, your plan pays 80%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td>• For services performed by Surgeons, Radiologists, Pathologists and Anesthesiologists</td>
<td>After the plan deductible is met, your plan pays 80%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td>Outpatient</td>
<td>After the plan deductible is met, your plan pays 80%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td>Outpatient Facility Services</td>
<td>After the plan deductible is met, your plan pays 80%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td>Outpatient Professional Services</td>
<td>After the plan deductible is met, your plan pays 80%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td>• For services performed by Surgeons, Radiologists, Pathologists and Anesthesiologists</td>
<td>After the plan deductible is met, your plan pays 80%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td>Benefit</td>
<td>In-Network</td>
<td>Out-of-Network</td>
</tr>
<tr>
<td>---------------------------------------------</td>
<td>-----------------------------------------</td>
<td>----------------------------------------</td>
</tr>
<tr>
<td>Short-Term Rehabilitation - PCP</td>
<td>After the plan deductible is met, your plan pays 100%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td>Short-Term Rehabilitation – Specialist</td>
<td>After the plan deductible is met, your plan pays 100%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
</tbody>
</table>

Calendar Year Maximums:
- Pulmonary Rehabilitation, Cognitive Therapy, Physical Therapy, Speech Therapy, Occupational Therapy, Chiropractic Care and Cardiac Rehabilitation – 60 days
- Limits are not applicable to mental health conditions for Physical, Speech and Occupational therapies.

**Note:** Therapy days, provided as part of an approved Home Health Care plan, accumulate to the applicable outpatient short term rehab therapy maximum.

### Other Health Care Facilities/Services

<table>
<thead>
<tr>
<th>Benefit</th>
<th>In-Network</th>
<th>Out-of-Network</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home Health Care</td>
<td>After the plan deductible is met, your plan pays 100%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td>(includes outpatient private duty nursing subject to medical necessity)</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Unlimited days maximum per Calendar Year</td>
<td></td>
</tr>
<tr>
<td></td>
<td>16 hour maximum per day</td>
<td></td>
</tr>
<tr>
<td>Skilled Nursing Facility, Rehabilitation Hospital, Sub-Acute Facility</td>
<td>After the plan deductible is met, your plan pays 100%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td></td>
<td>90 days maximum per Calendar Year</td>
<td></td>
</tr>
<tr>
<td>Durable Medical Equipment</td>
<td>After the plan deductible is met, your plan pays 100%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td></td>
<td>Unlimited maximum per Calendar Year</td>
<td></td>
</tr>
<tr>
<td>Breast Feeding Equipment and Supplies</td>
<td>Your plan pays 100%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td></td>
<td>Limited to the rental of one breast pump per birth as ordered or prescribed by a physician</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Includes related supplies</td>
<td></td>
</tr>
<tr>
<td>External Prosthetic Appliances (EPA)</td>
<td>After the plan deductible is met, your plan pays 100%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td></td>
<td>Unlimited maximum per Calendar Year</td>
<td></td>
</tr>
<tr>
<td>Routine Foot Disorders</td>
<td>Not Covered</td>
<td>Not Covered</td>
</tr>
<tr>
<td>Hearing Aid</td>
<td>After the plan deductible is met, your plan pays 100%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td></td>
<td>Maximum of 2 devices per 24 Months</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Includes testing and fitting of hearing aid devices.</td>
<td></td>
</tr>
<tr>
<td>Wigs</td>
<td>After your plan deductible is met, Your plan pays 100%</td>
<td>After your plan deductible is met, Your plan pays 80%</td>
</tr>
<tr>
<td></td>
<td>Only wigs prescribed for hair loss as a result of chemotherapy care covered</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Unlimited maximum per Calendar Year</td>
<td></td>
</tr>
</tbody>
</table>
### Medical Specialty Drugs

<table>
<thead>
<tr>
<th>Benefit</th>
<th>In-Network</th>
<th>Out-of-Network</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Inpatient</strong></td>
<td>After the plan deductible is met, your plan pays 100%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td>- This benefit applies to the cost of the Infusion Therapy drugs administered in an Inpatient Facility. This benefit does not cover the related Facility or Professional charges.</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Outpatient Facility Services</strong></td>
<td>After the plan deductible is met, your plan pays 100%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td>- This benefit applies to the cost of the Infusion Therapy drugs administered in an Outpatient Facility. This benefit does not cover the related Facility or Professional charges.</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Physician's Office</strong></td>
<td>After the plan deductible is met, your plan pays 100%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td>- This benefit applies to the cost of targeted Infusion Therapy drugs administered in the Physician's Office. This benefit does not cover the related Office Visit or Professional charges.</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Home</strong></td>
<td>After the plan deductible is met, your plan pays 100%</td>
<td>After the plan deductible is met, your plan pays 80%</td>
</tr>
<tr>
<td>- This benefit applies to the cost of targeted Infusion Therapy drugs administered in the patient’s home. This benefit does not cover the related Professional charges.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Place of Service - your plan pays based on where you receive services

Note: Services where plan deductible applies are noted with a caret (^).

<table>
<thead>
<tr>
<th>Benefit</th>
<th>Physician's Office</th>
<th>Independent Lab</th>
<th>Emergency Room/ Urgent Care Facility</th>
<th>Outpatient Facility</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>In-Network</strong></td>
<td>Covered same as plan's Physician's Office Services</td>
<td>Covered same as plan's Physician's Office Services</td>
<td>Covered same as plan's Emergency Room/Urgent Care Services</td>
<td>Covered same as plan's Emergency Room/Urgent Care Services</td>
</tr>
<tr>
<td><strong>Out-of-Network</strong></td>
<td>Plan pays 100%</td>
<td>Plan pays 80%</td>
<td>^</td>
<td>^</td>
</tr>
<tr>
<td><strong>Laboratory</strong></td>
<td>Plan pays 100%</td>
<td>Plan pays 80%</td>
<td>^</td>
<td>^</td>
</tr>
</tbody>
</table>

| **Radiology** | Covered same as plan's Physician's Office Services | Covered same as plan's Physician's Office Services | Covered same as plan's Emergency Room/Urgent Care Services | Covered same as plan's Emergency Room/Urgent Care Services |
| **In-Network** | Not Applicable | Not Applicable | Plan pays 100% | ^ |
| **Out-of-Network** | Plan pays 80% | ^ | ^ | |

1/1/2018
ASO
Choice Fund Health Savings Account (HSA) Open Access Plus - Proclaim BE - HSA - 6278627. Version# 10
©Cigna 2017
### Place of Service - your plan pays based on where you receive services

Note: Services where plan deductible applies are noted with a caret (^).

<table>
<thead>
<tr>
<th>Benefit</th>
<th>Physician's Office</th>
<th>Independent Lab</th>
<th>Emergency Room/ Urgent Care Facility</th>
<th>Outpatient Facility</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>In-Network</td>
<td>Out-of-Network</td>
<td>In-Network</td>
<td>Out-of-Network</td>
</tr>
<tr>
<td>Advanced Radiology Imaging</td>
<td>Covered same as plan's Physician's Office Services</td>
<td>Covered same as plan's Physician's Office Services</td>
<td>Not Applicable</td>
<td>Not Applicable</td>
</tr>
</tbody>
</table>

Advanced Radiology Imaging (ARI) includes MRI, MRA, CAT Scan, PET Scan, etc.

Note: All lab and x-ray services, including ARI, provided at Inpatient Hospital are covered under Inpatient Hospital benefit.

<table>
<thead>
<tr>
<th>Benefit</th>
<th>Emergency Room / Urgent Care Facility</th>
<th>Outpatient Professional Services</th>
<th>*Ambulance</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>In-Network</td>
<td>Out-of-Network</td>
<td>In-Network</td>
</tr>
<tr>
<td>Emergency Care</td>
<td>Plan pays 100% ^</td>
<td>Plan pays 100% ^</td>
<td>Plan pays 100% ^</td>
</tr>
<tr>
<td>Urgent Care</td>
<td>Plan pays 100% ^</td>
<td>Plan pays 100% ^</td>
<td>Plan pays 100% ^</td>
</tr>
</tbody>
</table>

*Ambulance services used as non-emergency transportation (e.g., transportation from hospital back home) generally are not covered.

<table>
<thead>
<tr>
<th>Benefit</th>
<th>Inpatient Hospital and Other Health Care Facilities</th>
<th>Outpatient Services</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>In-Network</td>
<td>Out-of-Network</td>
</tr>
<tr>
<td>Hospice</td>
<td>Plan pays 100% ^</td>
<td>Plan pays 80% ^</td>
</tr>
<tr>
<td>Bereavement Counseling</td>
<td>Plan pays 100% ^</td>
<td>Plan pays 80% ^</td>
</tr>
</tbody>
</table>

Note: Services provided as part of Hospice Care Program

Note: Services where plan deductible applies are noted with a caret (^).

<table>
<thead>
<tr>
<th>Benefit</th>
<th>Initial Visit to Confirm Pregnancy</th>
<th>Global Maternity Fee (All Subsequent Prenatal Visits, Postnatal Visits and Physician's Delivery Charges)</th>
<th>Office Visits in Addition to Global Maternity Fee (Performed by OB/GYN or Specialist)</th>
<th>Delivery - Facility (Inpatient Hospital, Birthing Center)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maternity</td>
<td>Covered same as plan's Physician's Office Services</td>
<td>Covered same as plan's Physician's Office Services</td>
<td>Plan pays 100% ^</td>
<td>Plan pays 80% ^</td>
</tr>
</tbody>
</table>

Note: Services where plan deductible applies are noted with a caret (^).
<table>
<thead>
<tr>
<th>Benefit</th>
<th>Physician's Office</th>
<th>Inpatient Facility</th>
<th>Outpatient Facility</th>
<th>Inpatient Professional Services</th>
<th>Outpatient Professional Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Abortion (Elective and non-elective procedures)</td>
<td>Covered same as plan's Physician's Office Services</td>
<td>Covered same as plan's Physician's Office Services</td>
<td>Plan pays 100%</td>
<td>Plan pays 80%</td>
<td>Plan pays 100%</td>
</tr>
<tr>
<td>Family Planning - Men's Services</td>
<td>Covered same as plan's Physician's Office Services</td>
<td>Covered same as plan's Physician's Office Services</td>
<td>Plan pays 100%</td>
<td>Plan pays 80%</td>
<td>Plan pays 100%</td>
</tr>
<tr>
<td>Family Planning - Women's Services</td>
<td>Plan pays 100%</td>
<td>Covered same as plan's Physician's Office Services</td>
<td>Plan pays 100%</td>
<td>Plan pays 80%</td>
<td>Plan pays 100%</td>
</tr>
</tbody>
</table>

Includes surgical services, such as vasectomy (excludes reversals)

Includes surgical services, such as tubal ligation (excludes reversals)

Contraceptive devices as ordered or prescribed by a physician.

Infertility

Infertility covered services: lab and radiology test, counseling, surgical treatment, includes artificial insemination, in-vitro fertilization, GIFT, ZIFT, etc.

Unlimited lifetime maximum

TMJ, Surgical and Non-Surgical

Services provided on a case-by-case basis. Always excludes appliances & orthodontic treatment. Subject to medical necessity.

Unlimited maximum per lifetime
Treatment of clinically severe obesity, as defined by the body mass index (BMI) is covered.

The following are excluded:

- medical and surgical services to alter appearances or physical changes that are the result of any surgery performed for the management of obesity or clinically severe (morbid) obesity.
- weight loss programs or treatments, whether prescribed or recommended by a physician or under medical supervision.

Note: Services where plan deductible applies are noted with a caret (^).

### Organ Transplants

<table>
<thead>
<tr>
<th>Benefit</th>
<th>Inpatient Hospital Facility</th>
<th>Inpatient Professional Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lifesource Facility In-Network</td>
<td>Plan pays 100% ^</td>
<td>Plan pays 100% ^</td>
</tr>
<tr>
<td>Non-Lifesource Facility In-Network</td>
<td>Plan pays 100% ^</td>
<td>Not Covered</td>
</tr>
<tr>
<td>Out-of-Network</td>
<td>Plan pays 100% ^</td>
<td>Plan pays 100% ^</td>
</tr>
<tr>
<td>Lifesource Facility In-Network</td>
<td>Plan pays 100% ^</td>
<td>Plan pays 100% ^</td>
</tr>
<tr>
<td>Non-Lifesource Facility In-Network</td>
<td>Plan pays 100% ^</td>
<td>Not Covered</td>
</tr>
</tbody>
</table>

Note: Services where plan deductible applies are noted with a caret (^).

**Plan pays 100% ^**

**Plan pays 80% ^**

**Not Covered**

### Mental Health

<table>
<thead>
<tr>
<th>Benefit</th>
<th>Inpatient</th>
<th>Outpatient - Physician's Office</th>
<th>Outpatient – All Other Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>In-Network</td>
<td>Plan pays 100% ^</td>
<td>Plan pays 100% ^</td>
<td>Plan pays 100% ^</td>
</tr>
<tr>
<td>Out-of-Network</td>
<td>Plan pays 80% ^</td>
<td>Plan pays 100% ^</td>
<td>Plan pays 80% ^</td>
</tr>
</tbody>
</table>

Notes: Detox is covered under medical.

- Unlimited maximum per Calendar Year
- Services are paid at 100% after you reach your out-of-pocket maximum
- Inpatient includes Residential Treatment
- Outpatient includes Individual, Intensive Outpatient, Behavioral Telehealth Consultation, and Group Therapy; also Partial Hospitalization
### Mental Health and Substance Use Disorder Services

**Mental Health/Substance Use Disorder Utilization Review, Case Management and Programs**

Cigna Total Behavioral Health - Inpatient and Outpatient Management
- Inpatient utilization review and case management
- Outpatient utilization review and case management
- Partial Hospitalization
- Intensive outpatient programs
- Changing Lives by Integrating Mind and Body Program
- Narcotic Therapy Management
- Complex Psychiatric Case Management

<table>
<thead>
<tr>
<th>Pharmacy</th>
<th>In-Network</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cost Share and Supply</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Cigna Pharmacy Cost Share</strong></td>
<td></td>
</tr>
<tr>
<td>Retail – up to 90-day supply</td>
<td></td>
</tr>
<tr>
<td>(except Specialty up to 30-day supply)</td>
<td></td>
</tr>
<tr>
<td>Home Delivery – up to 90-day supply</td>
<td></td>
</tr>
<tr>
<td>(Specially up to a 90-day supply at Home Delivery)</td>
<td></td>
</tr>
</tbody>
</table>

#### Retail (per 30-day supply):
- Generic: You pay 20% subject to a minimum of $5 and a maximum of $50
- Preferred Brand: You pay 25% subject to a minimum of $15 and a maximum of $50
- Non-Preferred Brand: You pay 25% subject to a minimum of $20 and a maximum of $50

#### Retail (per 90-day supply):
- Generic: You pay 20% subject to a minimum of $10 and a maximum of $100
- Preferred Brand: You pay 25% subject to a minimum of $30 and a maximum of $100
- Non-Preferred Brand: You pay 25% subject to a minimum of $40 and a maximum of $100

#### Home Delivery (per 90-day supply):
- Generic: You pay 20% subject to a minimum of $10 and a maximum of $100
- Preferred Brand: You pay 25% subject to a minimum of $30 and a maximum of $100
- Non-Preferred Brand: You pay 25% subject to a minimum of $40 and a maximum of $100
Retail drugs may be obtained In-Network at a wide range of pharmacies across the nation.
You can choose to fill your medications in a 30- or 90-day supply at any network pharmacy.
This plan will not cover out-of-network pharmacy benefits.
Specialty medications are used to treat an underlying disease which is considered to be rare and chronic including, but not limited to, multiple sclerosis, hepatitis C or rheumatoid arthritis. Specialty Drugs may include high cost medications as well as medications that may require special handling and close supervision when being administered.
Patient is responsible for the applicable cost share based upon the tier of the dispensed medication.
Exclusive specialty home delivery: Specialty medications must be filled through home delivery; otherwise you pay the entire cost of the prescription upon your first fill. Some exceptions may apply.
Your pharmacy benefits share an annual deductible and out-of-pocket maximum with the medical/behavioral benefits. The applicable cost share for covered drugs applies after the combined deductible has been met.
If you receive a supply of 34 days or less at home delivery (including a Specialty Prescription Drug), the home delivery pharmacy cost share will be adjusted to reflect a 30-day supply.

### Drugs Covered

**Prescription Drug List:**
Your Cigna Standard Prescription Drug List includes a full range of drugs including all those required under applicable health care laws. To check which drugs are included in your plan, please log on to myCigna.com.
Some highlights:
- Self Administered injectables are covered.
- Contraceptive devices and drugs are covered with federally required products covered at 100%.
- Glucose test strips, lancets, insulin needs & syringes, insulin pens and cartridges are covered at 100%.
- Lifestyle drugs are covered - limited to sexual dysfunction.
- Generic Non-Sedating Anti-histamines are covered.
- Oral Fertility drugs are covered.
- Prescription vitamins are covered.
- Prescription weight loss drugs are covered.
- Generic Ulcer Drugs (Proton Pump Inhibitors/PPI) are covered.
- Insulin is covered at retail and home delivery cost share.

### Pharmacy Program Information

**Pharmacy Clinical Management and Prior Authorization**
- Your plan is subject to refill-too-soon and other clinical edits as well as prior authorization requirements.
- Plan exclusion edits are always included.
- Additional clinical management - Basic package - provides a limited set of clinical edits such as prior authorization, age edits and quantity limits for a specific list of prescription medications.
- Prior authorization is required on specialty medications and quantity limits may apply.
- Your plan includes access to the TheraCare® program which works with customers to help them better understand their condition, medications and their side effects in addition to why it’s important to take their medications exactly as prescribed by a physician.
# Pharmacy Program Information

**Step Therapy:** Your plan is subject to rules for certain classes of drugs that may require you to try Generic and/or Preferred Brand drugs before use of a Non-Preferred Brand will be approved.

- Please refer to the Prescription Drug Price Quote tool on myCigna.com or call Customer Service at the phone number listed on your ID card to determine whether any of your medications require Step Therapy. Medications requiring Step Therapy are identified on the prescription drug list with an "ST" suffix.

**High Blood Pressure (ACEI/ARB)**
- Generic First One Step - Step 1 (Generic) medication(s) must be used prior to using a Step 2 (Preferred Brand) or Step 3 (Non-Preferred Brand) medication.
- Your plan will not provide an initial grace period for any drugs impacted by Step Therapy.
- Only your first use of a Non-Preferred Brand drug will be covered. You will receive a notice advising you about your next refill.

**Cholesterol Lowering (STATIN)**
- Generic First One Step - Step 1 (Generic) medication(s) must be used prior to using a Step 2 (Preferred Brand) or Step 3 (Non-Preferred Brand) medication.
- Your plan will not provide an initial grace period for any drugs impacted by Step Therapy.
- Only your first use of a Non-Preferred Brand drug will be covered. You will receive a notice advising you about your next refill.

**Heartburn/Ulcer (PPI)**
- Generic First One Step - Step 1 (Generic) medication(s) must be used prior to using a Step 2 (Preferred Brand) or Step 3 (Non-Preferred Brand) medication.
- Your plan will not provide an initial grace period for any drugs impacted by Step Therapy.
- Only your first use of a Non-Preferred Brand drug will be covered. You will receive a notice advising you about your next refill.

**Bladder Problems (OAB)**
- Generic First One Step - Step 1 (Generic) medication(s) must be used prior to using a Step 2 (Preferred Brand) or Step 3 (Non-Preferred Brand) medication.
- Your plan will not provide an initial grace period for any drugs impacted by Step Therapy.
- Only your first use of a Non-Preferred Brand drug will be covered. You will receive a notice advising you about your next refill.

**Osteoporosis (BONE)**
- Generic First One Step - Step 1 (Generic) medication(s) must be used prior to using a Step 2 (Preferred Brand) or Step 3 (Non-Preferred Brand) medication.
- Your plan will not provide an initial grace period for any drugs impacted by Step Therapy.
- Only your first use of a Non-Preferred Brand drug will be covered. You will receive a notice advising you about your next refill.

**Sleep Disorders (HYPNOTICS)**
- Generic First One Step - Step 1 (Generic) medication(s) must be used prior to using a Step 2 (Preferred Brand) or Step 3 (Non-Preferred Brand) medication.
- Your plan will not provide an initial grace period for any drugs impacted by Step Therapy.
- Only your first use of a Non-Preferred Brand drug will be covered. You will receive a notice advising you about your next refill.

**Allergy (NASAL STEROIDS)**
- Generic First One Step - Step 1 (Generic) medication(s) must be used prior to using a Step 2 (Preferred Brand) or Step 3 (Non-Preferred Brand) medication.
- Your plan will not provide an initial grace period for any drugs impacted by Step Therapy.
- Only your first use of a Non-Preferred Brand drug will be covered. You will receive a notice advising you about your next refill.

**Depression (SSRI/SNRI)**
- Generic First One Step - Step 1 (Generic) medication(s) must be used prior to using a Step 2 (Preferred Brand) or Step 3 (Non-Preferred Brand) medication.
- Your plan will not provide an initial grace period for any drugs impacted by Step Therapy.
- Only your first use of a Non-Preferred Brand drug will be covered. You will receive a notice advising you about your next refill.

**Skin Conditions (TI)**
- Generic or PB First One Step - Step 1 (Generic) or Step 2 (Preferred Brand) medication(s) must be used prior to using a Step 3 (Non-Preferred Brand) medication.
Pharmacy Program Information

- Your plan will not provide an initial grace period for any drugs impacted by Step Therapy.
- Only your first use of a Non-Preferred Brand drug will be covered. You will receive a notice advising you about your next refill.

Mental Health (ATYPICAL PSYCHS)

- Generic or PB First One Step - Step 1 (Generic) or Step 2 (Preferred Brand) medication(s) must be used prior to using a Step 3 (Non-Preferred Brand) medication.
- Your plan will not provide an initial grace period for any drugs impacted by Step Therapy.
- Only your first use of a Non-Preferred Brand drug will be covered. You will receive a notice advising you about your next refill.

Non-Narcotic Pain Relievers (NSAID)

- Generic First One Step - Step 1 (Generic) medication(s) must be used prior to using a Step 2 (Preferred Brand) or Step 3 (Non-Preferred Brand) medication.
- Your plan will not provide an initial grace period for any drugs impacted by Step Therapy.
- Only your first use of a Non-Preferred Brand drug will be covered. You will receive a notice advising you about your next refill.

ADD/ADHD (ADHD)

- Generic First One Step - Step 1 (Generic) medication(s) must be used prior to using a Step 2 (Preferred Brand) or Step 3 (Non-Preferred Brand) medication.
- Your plan will not provide an initial grace period for any drugs impacted by Step Therapy.
- Only your first use of a Non-Preferred Brand drug will be covered. You will receive a notice advising you about your next refill.

Asthma (ASTHMA)

- Generic First One Step - Step 1 (Generic) medication(s) must be used prior to using a Step 2 (Preferred Brand) or Step 3 (Non-Preferred Brand) medication.
- Your plan will not provide an initial grace period for any drugs impacted by Step Therapy.
- Only your first use of a Non-Preferred Brand drug will be covered. You will receive a notice advising you about your next refill.

Narcotic Pain Relievers (NARCOTICS)

- Generic First One Step - Step 1 (Generic) medication(s) must be used prior to using a Step 2 (Preferred Brand) or Step 3 (Non-Preferred Brand) medication.
- Your plan will not provide an initial grace period for any drugs impacted by Step Therapy.
- Only your first use of a Non-Preferred Brand drug will be covered. You will receive a notice advising you about your next refill.

Additional Information

Case Management
Coordinated by Cigna HealthCare. This is a service designated to provide assistance to a patient who is at risk of developing medical complexities or for whom a health incident has precipitated a need for rehabilitation or additional health care support. The program strives to attain a balance between quality and cost effective care while maximizing the patient's quality of life.

Health Advisor - A
Support for healthy and at-risk individuals to help them stay healthy

- Health Assessments
- Health and Wellness Coaching
- Gaps in Care Coaching
- Treatment Decision Support
- Educate and Refer

Included
**Maximum Reimbursable Charge**
Out-of-network services are subject to a Calendar Year deductible and maximum reimbursable charge limitations. Payments made to health care professionals not participating in Cigna's network are determined based on the lesser of: the health care professional's normal charge for a similar service or supply, or a percentage (200%) of a fee schedule developed by Cigna that is based on a methodology similar to one used by Medicare to determine the allowable fee for the same or similar service in a geographic area. In some cases, the Medicare based fee schedule is not used, and the maximum reimbursable charge for covered services is determined based on the lesser of: the health care professional's normal charge for a similar service or supply, or the amount charged for that service by 80% of the health care professionals in the geographic area where it is received. The health care professional may bill the customer the difference between the health care professional's normal charge and the Maximum Reimbursable Charge as determined by the benefit plan, in addition to applicable deductibles, co-payments and coinsurance.

**Medicare Coordination**
This plan will pay as the Secondary Plan to Medicare Part A and B **regardless if the person is actually enrolled in Medicare Part A and/or Part B as permitted by the Social Security Act of 1965** as follows:
(a) a former Employee such as a retiree, a former Disabled Employee, a former Employee’s Dependent, or an Employee’s Domestic Partner who is also eligible for Medicare and whose insurance is continued for any reason as provided in this plan (including COBRA continuation);
(b) an Employee, a former Employee, an Employee’s Dependent, or former Employee’s Dependent, who is eligible for Medicare due to End Stage Renal Disease after that person has been eligible for Medicare for 30 months.

This plan will pay as the Secondary Plan to Medicare Part A and B **regardless if the person seeks care at a Medicare Provider or not for Medicare covered services.**

**Multiple Surgical Reduction**
Multiple surgeries performed during one operating session result in payment reduction of 50% to the surgery of lesser charge. The most expensive procedure is paid as any other surgery.

**Pre-Certification - Continued Stay Review - PHS Inpatient** - required for all inpatient admissions
In-Network: Coordinated by your physician
Out-of-Network: Customer is responsible for contacting Cigna Healthcare. Subject to penalty/reduction or denial for non-compliance.
- 50% penalty applied to hospital inpatient charges for failure to contact Cigna Healthcare to precertify admission.
- Benefits are denied for any admission reviewed by Cigna Healthcare and not certified.
- Benefits are denied for any additional days not certified by Cigna Healthcare.

**Pre-Existing Condition Limitation (PCL)** does not apply.
### Additional Information

**Your Health First - 200**

Individuals with one or more of the chronic conditions, identified on the right, may be eligible to receive the following type of support:

- Condition Management
- Medication adherence
- Risk factor management
- Lifestyle issues
- Health & Wellness issues
- Pre/post-admission
- Treatment decision support
- Gaps in care

#### Holistic health support for the following chronic health conditions:

- Heart Disease
- Coronary Artery Disease
- Angina
- Congestive Heart Failure
- Acute Myocardial Infarction
- Peripheral Arterial Disease
- Asthma
- Chronic Obstructive Pulmonary Disease (Emphysema and Chronic Bronchitis)
- Diabetes Type 1
- Diabetes Type 2
- Metabolic Syndrome/Weight Complications
- Osteoarthritis
- Low Back Pain
- Anxiety
- Bipolar Disorder
- Depression

### Definitions

**Coinsurance** - After you've reached your deductible, you and your plan share some of your medical costs. The portion of covered expenses you are responsible for is called Coinsurance.

**Copay** - A flat fee you pay for certain covered services such as doctor's visits or prescriptions.

**Deductible** - A flat dollar amount you must pay out of your own pocket before your plan begins to pay for covered services.

**Out-of-Pocket Maximum** - Specific limits for the total amount you will pay out of your own pocket before your plan coinsurance percentage no longer applies. Once you meet these maximums, your plan then pays 100 percent of the "Maximum Reimbursable Charges" or negotiated fees for covered services.

**Place of service** - Your plan pays based on where you receive services. For example, for hospital stays, your coverage is paid at the inpatient level.

**Prescription Drug List** - The list of prescription brand and generic drugs covered by your pharmacy plan.

**Professional Services** - Services performed by Surgeons, Assistant Surgeons, Hospital Based Physicians, Radiologists, Pathologists and Anesthesiologists

**Transition of Care** - Provides in-network health coverage to new customers when the customer's doctor is not part of the Cigna network and there are approved clinical reasons why the customer should continue to see the same doctor.

### Exclusions

**What's Not Covered (not all-inclusive):**

Your plan provides for most medically necessary services. The complete list of exclusions is provided in your Certificate or Summary Plan Description. To the extent there may be differences, the terms of the Certificate or Summary Plan Description control. Examples of things your plan does not cover, unless required by law or covered under the pharmacy benefit, include (but aren't limited to):

- Care for health conditions that are required by state or local law to be treated in a public facility.
- Care required by state or federal law to be supplied by a public school system or school district.
- Care for military service disabilities treatable through governmental services if you are legally entitled to such treatment and facilities are reasonably available.

1/1/2018

ASO

Choice Fund Health Savings Account (HSA) Open Access Plus - Proclaim BE - HSA - 6278627. Version# 10
Exclusions

- Treatment of an Injury or Sickness which is due to war, declared, or undeclared, riot or insurrection.
- Charges which you are not obligated to pay or for which you are not billed or for which you would not have been billed except that they were covered under this plan. For example, if Cigna determines that a provider is or has waived, reduced, or forgiven any portion of its charges and/or any portion of copayment, deductible, and/or coinsurance amount(s) you are required to pay for a Covered Expense (as shown on the Schedule) without Cigna’s express consent, then Cigna in its sole discretion shall have the right to deny the payment of benefits in connection with the Covered Expense, or reduce the benefits in proportion to the amount of the copayment, deductible, and/or coinsurance amounts waived, forgiven or reduced, regardless of whether the provider represents that you remain responsible for any amounts that your plan does not cover. In the exercise of that discretion, Cigna shall have the right to require you to provide proof sufficient to Cigna that you have made your required cost share payment(s) prior to the payment of any benefits by Cigna. This exclusion includes, but is not limited to, charges of a Non-Participating Provider who has agreed to charge you or charged you at an in-network benefits level or some other benefits level not otherwise applicable to the services received. Provided further, if you use a coupon provided by a pharmaceutical manufacturer or other third party that discounts the cost of a prescription medication or other product, Cigna may, in its sole discretion, reduce the benefits provided under the plan in proportion to the amount of the Copayment, Deductible, and/or Coinsurance amounts to which the value of the coupon has been applied by the Pharmacy or other third party, and/or exclude from accumulation toward any plan Deductible or Out-of-Pocket Maximum the value of any coupon applied to any Copayment, Deductible and/or Coinsurance you are required to pay.
- Charges arising out of or related to any violation of a healthcare-related state or federal law or which themselves are a violation of a healthcare-related state or federal law.
- Assistance in the activities of daily living, including but not limited to eating, bathing, dressing or other Custodial Services or self-care activities, homemaker services and services primarily for rest, domiciliary or convalescent care.
- For or in connection with experimental, investigational or unproven services.
- Experimental, investigational and unproven services are medical, surgical, diagnostic, psychiatric, substance use disorder or other health care technologies, supplies, treatments, procedures, drug therapies or devices that are determined by the utilization review Physician to be:
  o Not demonstrated, through existing peer-reviewed, evidence-based, scientific literature to be safe and effective for treating or diagnosing the condition or sickness for which its use is proposed;
  o Not approved by the U.S. Food and Drug Administration (FDA) or other appropriate regulatory agency to be lawfully marketed for the proposed use;
  o The subject of review or approval by an Institutional Review Board for the proposed use except as provided in the "Clinical Trials" section of this plan; or
  o The subject of an ongoing phase I, II or III clinical trial, except for routine patient care costs related to qualified clinical trials as provided in the "Clinical Trials" section(s) of this plan.
- The following services are excluded from coverage regardless of clinical indications: Acupressure; Dance therapy, Movement therapy; Applied kinesiology; Rolfing; and Extracorporeal shock wave lithotripsy (ESWL) for musculoskeletal and orthopedic conditions.
- Dental treatment of the teeth, gums or structures directly supporting the teeth, including dental X-rays, examinations, repairs, orthodontics, periodontics, casts, splints and services for dental malocclusion, for any condition. Charges made for services or supplies provided for or in connection with an accidental injury to sound natural teeth are covered provided a continuous course of dental treatment is started within six months of an accident. Sound natural teeth are defined as natural teeth that are free of active clinical decay, have at least 50% bony support and are functional in the arch.
- Medical and surgical services, initial and repeat, intended for the treatment or control of obesity, except for treatment of clinically severe (morbid) obesity as shown in Covered Expenses, including: medical and surgical services to alter appearance or physical changes that are the result of any surgery performed for the management of obesity or clinically severe (morbid) obesity; and weight loss programs or treatments, whether prescribed or recommended by a Physician or under medical supervision.
- Unless otherwise covered in this plan, for reports, evaluations, physical examinations, or hospitalization not required for health reasons including, but not limited to, employment, insurance or government licenses, and court-ordered, forensic or custodial evaluations.
## Exclusions

- Court-ordered treatment or hospitalization, unless such treatment is prescribed by a Physician and listed as covered in this plan.
- Medical and Hospital care and costs for the infant child of a Dependent, unless this infant child is otherwise eligible under this plan.
- Non-medical counseling and/or ancillary services including, but not limited to, Custodial Services, educational services, vocational counseling, training and rehabilitation services, behavioral training, biofeedback, neurofeedback, hypnosis, sleep therapy, return to work services, work hardening programs and driver safety courses.
- Therapy or treatment intended primarily to improve or maintain general physical condition or for the purpose of enhancing job, school, athletic or recreational performance, including but not limited to routine, long term, or maintenance care which is provided after the resolution of the acute medical problem and when significant therapeutic improvement is not expected.
- Private Hospital rooms and/or private duty nursing except as provided under the Home Health Services provision.
- Personal or comfort items such as personal care kits provided on admission to a Hospital, television, telephone, newborn infant photographs, complimentary meals, birth announcements, and other articles which are not for the specific treatment of an Injury or Sickness.
- Aids or devices that assist with non-verbal communications, including but not limited to communication boards, prerecorded speech devices, laptop computers, desktop computers, Personal Digital Assistants (PDAs), Braille typewriters, visual alert systems for the deaf and memory books.
- Eyeglass lenses and frames and contact lenses (except for the first pair of contact lenses for treatment of keratoconus or post cataract surgery).
- Routine refractions, eye exercises and surgical treatment for the correction of a refractive error, including radial keratotomy.
- Treatment by acupuncture.
- All non-injectable prescription drugs, injectable prescription drugs that do not require Physician supervision and are typically considered self-administered drugs, non-prescription drugs, and investigational and experimental drugs, except as provided in this plan.
- Routine foot care, including the paring and removing of corns and calluses or trimming of nails. However, services associated with foot care for diabetes and peripheral vascular disease are covered when Medically Necessary.
- Membership costs or fees associated with health clubs, weight loss programs and smoking cessation programs.
- Genetic screening or pre-implantations genetic screening. General population-based genetic screening is a testing method performed in the absence of any symptoms or any significant, proven risk factors for genetically linked inheritable disease.
- Dental implants for any condition.
- Fees associated with the collection or donation of blood or blood products, except for autologous donation in anticipation of scheduled services where in the utilization review Physician's opinion the likelihood of excess blood loss is such that transfusion is an expected adjunct to surgery.
- Blood administration for the purpose of general improvement in physical condition.
- Cost of biologicals that are immunizations or medications for the purpose of travel, or to protect against occupational hazards and risks.
- Cosmetics, dietary supplements and health and beauty aids.
- Medical treatment for a person age 65 or older, who is covered under this plan as a retiree, or their Dependent, when payment is denied by the Medicare plan because treatment was received from a non-participating provider.
- Medical treatment when payment is denied by a Primary Plan because treatment was received from a non-participating provider.
- For or in connection with an Injury or Sickness arising out of, or in the course of, any employment for wage or profit.
- Charges for the delivery of medical and health-related services via telecommunications technologies, including telephone and internet, unless provided as specifically described under the benefit section.
- Massage therapy.
These are only the highlights
This summary outlines the highlights of your plan. For a complete list of both covered and not covered services, including benefits required by your state, see your employer's insurance certificate or summary plan description -- the official plan documents. If there are any differences between this summary and the plan documents, the information in the plan documents takes precedence. This summary provides additional information not provided in the Summary of Benefits and Coverage document required by the Federal Government.

All Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation, including Cigna Health and Life Insurance Company, Connecticut General Life Insurance Company, Cigna Behavioral Health, Inc., Tel-Drug, Inc., Tel-Drug of Pennsylvania, L.L.C. and HMO or service company subsidiaries of Cigna Health Corporation. “Cigna Home Delivery Pharmacy” refers to Tel-Drug, Inc. and Tel-Drug of Pennsylvania, L.L.C. The Cigna name, logo, and other Cigna marks are owned by Cigna Intellectual Property, Inc.

EHB State: CT
Cigna complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Cigna does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Cigna:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact customer service at the toll-free number shown on your ID card, and ask a Customer Service Associate for assistance.

If you believe that Cigna has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by sending an email to ACAGrievance@Cigna.com or by writing to the following address:

Cigna
Nondiscrimination Complaint Coordinator
PO Box 188016
Chattanooga, TN 37422

If you need assistance filing a written grievance, please call the number on the back of your ID card or send an email to ACAGrievance@Cigna.com. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201
1.800.368.1019, 800.537.7697 (TDD)
Proficiency of Language Assistance Services

English – ATTENTION: Language assistance services, free of charge, are available to you. For current Cigna customers, call the number on the back of your ID card. Otherwise, call 1.800.244.6224 (TTY: Dial 711).

Spanish – ATENCIÓN: Hay servicios de asistencia de idiomas, sin cargo, a su disposición. Si es un cliente actual de Cigna, llame al número que figura en el reverso de su tarjeta de identificación. Si no lo es, llame al 1.800.244.6224 (los usuarios de TTY deben llamar al 711).

Chinese – 注意：我們可為您免費提供語言協助服務。對於 Cigna 的現有客戶，請致電您的 ID 卡背面的號碼。其他客戶請致電 1.800.244.6224（聽障專線：請撥 711）。


Polish – UWAGA: w celu skorzystania z dostępnej, bezpłatnej pomocy językowej, obecni klient firmy Cigna mogą dzwonić pod numer podany na odwrocie karty identyfikacyjnej. Wszystkie inne osoby prosimy o skorzystanie z numeru 1 800 244 6224 (TTY: wybierz 711).

Japanese – 注意事項: 日本語を話される場合、無料の言語支援サービスをご利用いただけます。現在のCignaのお客様は、IDカード裏面の電話番号まで、お電話にてご連絡ください。その他の方は、1,800,244,6224（TTY: 711）まで、お電話にてご連絡ください。

Italian – ATTENZIONE: Sono disponibili servizi di assistenza linguistica gratuiti. Per i clienti Cigna attuali, chiamare il numero sul retro della tessera di identificazione. In caso contrario, chiamare il numero 1.800.244.6224 (utenti TTY: chiamare il numero 711).