Dear Student,

In response to your concerns regarding the Ride, the Wesleyan Student Assembly, the Transportation Department, and the Ride drivers have worked to improve the quality of the on-campus shuttle service. We have already made significant progress, with even more improvements scheduled for the near future.

To deal with increased demand on Wednesdays through Saturdays every week, a third Ride driver has been hired to augment the current Red and Blue Line vans. This will lower the average wait time, and ensure that more students have access to safe and quick transport around campus. New telecommunication technology has also been purchased, including hands-free devices, to ensure greater safety and better communication amongst the drivers. This equipment will be installed in the vans once the orders arrive in the mail shortly.

The vans are also reliably adhering to their scheduled routes, reducing the wait time with fewer diversions and allowing students to plan their trips better. By following these new guidelines, and by utilizing the new technology and van resources, the Ride should perform much better within its existing framework. Information on routes and schedules is posted on the Ride page on www.wesleyan.edu/transportation.

In the next two weeks, the Ride will debut a new GPS tracking system, which will allow students to track the progress of the vans from the internet and know exactly where the Ride is at all times. This system will allow students to plan better in advance and to determine how close the Ride is instantaneously.

The Transportation Department is working to budget a student dispatcher position to ensure better communication between students and the Ride drivers. The dispatcher will be able to answer questions about the Ride, provide directions, and inform students about any delays or full vans. This also improves safety, as the drivers currently serve as dispatchers as well. The Transportation Department is hoping to recruit and hire students for this job within the next two weeks and the job posting and advertising will be out shortly.

Finally, the WSA and Transportation Department are reviewing the current routes in the hopes of revising them for better efficiency and punctuality, as well as provide better lighting for certain stops. Both groups are working to find the relevant utilization statistics, to make informed decisions on how to best rework the routes.

Improving the Ride is an ongoing process, and any constructive feedback would be greatly appreciated. Questions, comments, or ideas should be sent to wsa@wesleyan.edu. The Assembly values your input and thanks you for your concerns and efforts in this
process.

Sincerely,
Benjamin Firke
Chair, WSA Transportation Committee

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*Questions or concerns for the WSA? Email us at wsa@wesleyan.edu

*Open Community Forum every Sunday at 7pm in Usdan 108 - Come to discuss any issue!

*To request a WSA process advisor, please email wsa@wesleyan.edu or WSA member Adam Ilowite ailowite@wesleyan.edu BEFORE your SJB hearing.

*To report an instance where you believe you were treated unfairly by Public Safety, Fire Safety, or the SJB, please visit http://www.wesleyan.edu/wsa/incident/.

*Have a Dining Suggestion? http://wsa.wesleyan.edu/committees/finance-and-facilities-c