Wesleyan University Procedures and FAQ’s

Thank you for choosing National Car Rental and Enterprise Rent-A-Car’s Car Rental Program. Below you will find a brief description of how to use your new program along with some helpful tips. Use the same instructions below to reserve a personal rental as well, simply replace the Business CID# with the Personal Use CID.

Corporate Discount CID #: XZ48457
Corporate Discount CID #(personal use) XZ48458

Instructions to reserve a car with National Car Rental

- To set up a rental reservation by phone simply call 1-800-CAR-RENT and give the booking agent the CID # XZ48457.
- To set up a rental reservation online, go to www.nationalcar.com and then enter your CID # XZ48457 in the “Contract ID field”. Please follow the rest of the prompts to set up your reservation.

Instructions to reserve a car with Enterprise Rent-A-Car

- To set up a rental reservation by phone simply call 1-800-RENT-A-CAR and give the booking agent the CID # XZ48457.
- To set up a rental reservation online, go to www.enterprise.com, after selecting the location, date and time of the rental; enter your CID # XZ48457 in the Promotional Code or Account Number field. On the next screen, your company’s name will appear at the top of the screen. Choose the car class that’s preferred then click next. The next screen will have additional products that you can choose to add to the rental if needed. Click “continue to review” and you will see the estimate of the rental and be asked to put in your personal information.

FAQ’s

What to do in case of an accident involving another party while on business:

- Call the police and make sure to get a police report
- Call the number listed on your contract to inform your pick-up location of the incident
- You can inform the police and the other party that coverage is included on your rental when traveling for business
- If the car is drivable you can proceed to the nearest location to either document the damage or get another vehicle if needed
- If the car is non-drivable, ask the renting location where the nearest location is to get another vehicle
What to do in case of an accident not involving another party:
  • Call the number on the back of the contract to report the incident
  • If the car is drivable proceed to the nearest location to document the damage
  • If you need to switch the vehicle the nearest location should be able to facilitate a switch out

What to do in case of an accident involving another party while on personal use:
  • Call the number on the back of the contract to report the incident
  • Call the police and make sure to get a report
  • Either your personal auto policy would cover the accident or if you purchased coverages through Enterprise/National those would cover the accident. If you did not purchase coverages through Enterprise/National you may be responsible for your policy’s deductible.

What to do in case of an accident not involving another party while on personal use:
  • Call the number on the back of the contract to report the incident
  • If the car is drivable proceed to the nearest location to document the damage
  • Either your personal auto policy would cover the accident or if you purchased coverages through Enterprise/National those would cover the accident. If you did not purchase coverages through Enterprise/National you may be responsible for your policy’s deductible.

What to do about Tolls:
  • You have the option to add a “toll pass” unit onto your rental for an additional cost per day. This will allow you to utilize EZ Pass lanes where available. The cost of the tolls will be billed separately from Wesleyan which you would be responsible for. If you do not add a toll pass transponder to your car you will be responsible for paying the tolls on your own.

How do I sign up for the free Emerald Club Membership:
  • Click on the link below in order to enroll in Emerald Club. This is a free membership and allows all your travel information to be stored under one central loyalty number. This membership works at both Enterprise and National locations.

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Elevate your rental experience by joining the Emerald Club* - membership is complimentary. As a member, you will experience levels of speed, choice and service that travelers know are rarities while on the road.

Emerald Club members enjoy these benefits:
  • Bypass the counter and choose your own car
  • E-receipts for faster rental return
  • Rewards - including free rental days
  • Earn rental credits at participating Enterprise Rent-A-Car locations*

ENROLL NOW