Managing diabetes isn’t easy, but a new program that controls the cost of eligible insulin products makes it more affordable. A 30-day (or one month) supply costs no more than $25, and a 90-day (or three month) supply costs no more than $75.1

Starting in 2020, you may be able to take advantage of the Patient Assurance Program. Eligible customers can use the program by showing their Cigna ID card at the pharmacy when they fill one of the covered insulin products listed below. If you’re already using one of the covered insulins, there are no additional steps needed. You can take advantage of this program.2

- Basaglar
- Humalog
- Humulin
- Levemir

Additional insulin products may be included in the program. If you’re currently taking an insulin that is not included in the program, talk with your doctor about whether taking an insulin covered under the program is right for you. Only you and your doctor can decide what’s best for you.

QUESTIONS?

Call the number on your Cigna ID card or click to chat at myCigna.com.
Monday to Friday, 9 am–8 pm EST.

PAY $25 OR LESS FOR A 30-DAY SUPPLY OF INSULIN. EVERY TIME.

Introducing the Patient Assurance Program SM.

Pay $25 or less for a 30-day supply of insulin. Every time.

Introducing the Patient Assurance Program.

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Accessibility Assistance

If you are an individual with a disability who requires assistance to access Cigna’s services you can call us at 1 (800) 853-2713. Please provide the Customer Service Representative with information about the nature of the request, as well as your contact information, such as an email, address, or telephone number where you can be reached.

1. Health benefit plans vary, but in general to be eligible for coverage a drug must be approved by the Food and Drug Administration (FDA), prescribed by a health care professional, purchased from a licensed pharmacy and medically necessary. You may be required to use an in-network pharmacy to fill the prescription. If you use a pharmacy that does not participate in your plan’s network, your prescription may not be covered, or reimbursement may be limited by your plan’s copayment, coinsurance or deductible requirements. Refer to your plan documents for costs and complete details of your plan’s prescription drug coverage.

2. You may use home delivery services if your plan allows. Refer to your plan materials or call Customer Service to see if you are eligible to use home delivery. Your plan may require you to use home delivery if you fill a 90-day supply of insulin because it’s a maintenance medication. Not all insulin medications are covered under this program. If your current insulin is covered and then you change medications, the new insulin may not be covered. It’s a good idea to call us if you change medications. We’ll look to see if your new insulin is included in the program. Subject to applicable law, Cigna reserves the right to make changes to our formulary (drug list) or this program at any time.