

Subject: News from the CIO - Issue #10, February, 2020
Date: Monday, February 17, 2020 at 1:57:45 PM Eastern Standard Time
From: Dave Baird
To: Dave Baird

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Wesleyan University
Information Technology Services

Greetings, colleagues:

The spring semester is off to a fast start and I have much to report to keep you in the loop: Rachel Schnepper is co-hosting a CT Digital Humanities conference; Joe Bazeley is stewarding a cyber security assessment while planning a pilot of Multi-Factor Authentication; Erik Quimby is expanding our campus printing capabilities while improving our carbon footprint; Steve Machuga and his team partnered with WSA and Student Activities to launch WesNest; and Karen Warren signed a new contract with Zoom which will replace GoToMeeting as our campus video-conferencing solution. And me? I wrote a small voting app for the Iowa caucuses, but let's not talk about that...! 😊 On to the news...

Connecticut Digital Humanities Conference, 2/28-2/29

Later this month, Wesleyan, along with Trinity College, Connecticut College, Yale University, and the University of Connecticut, will co-host the inaugural [Connecticut Digital Humanities Conference](#) at Trinity College. CTDH will provide individuals across New England interested in digital humanities with an opportunity to learn new techniques and skills, hear about their colleagues' DH projects, and become part of a vibrant and diverse community of scholars and practitioners. Registration is free, and we encourage anyone interested to

attend on February 28-29, 2020.

Important Information on Moodle Upgrade

In early June, we will be upgrading from Moodle 3.5 to 3.7. With this upgrade, there will be a significant change to the look and feel of Moodle. In anticipation of this, Bonnie Solivan is holding frequent Moodle trainings throughout the semester. The full schedule is available at the Success @ Wes [website](#).

Office 365 Training Opportunities

Alex Vazquez, our training specialist, is conducting weekly workshops on how to create and share digital files using Office365 applications. The schedule for the spring semester is as follows:

Mondays: PAC 100 from 3- 4 pm (Teams & One Drive - beginner overview)

Tuesdays: ESC 74 from 1-2 pm (SharePoint - beginner overview)

Thursdays: ESC 74 from 2-3 pm (SharePoint - intermediate)

Fridays: Fisk 209 from 2-3:30 pm (Open Hours)

Multi-Factor Authentication

ITS is preparing to roll out Duo for Multi-Factor Authentication (MFA). MFA will provide an additional layer of protection for faculty and staff accessing certain high-value Wesleyan resources. This additional step will prevent any hackers who have managed to steal passwords from Wesleyan faculty or staff from being able to log into the associated accounts. In addition to using a password, you will have options for a second factor, including an app on your phone or a code from a hardware token (e.g. a USB key), or a cookie that your web browser will remember for X days (X is to be determined).

This project is in the early stages. We are starting with a pilot for ITS staff. Once we have worked out the initial kinks, we will move to an “opt-in”

period where faculty and staff will be able to move themselves into MFA, and if they run into any problems they will be able to turn off MFA while we investigate and resolve any issues. Ultimately, we would like to require some form of MFA for all Wesleyan employees. Obviously, much discussion needs to occur before that desire is realized. Our Chief Information Security Officer, Joe Bazeley will communicate more as the project timeline is finalized.

Campus Multi-function Copier Refresh and Optimization

ITS is partnering with our campus managed print vendor, Ricoh, to begin implementation of a new campus vision for improved print, copy, scan, and fax using new Ricoh multi-function devices. Through device refresh and the expansion of “follow-me-printing” across campus, ITS seeks to reduce Wesleyan’s current multi-function copier fleet by 30%. This optimization project will realize significant cost savings, increased document security, and a reduction in waste and power consumption across campus.

Erik Quimby, Director of User Services, and our Ricoh partners will be meeting with campus stakeholders in the coming weeks to discuss your needs. They will work with you to identify the best multi-function device to serve your department’s needs and its optimal placement. We will begin the installation of new Ricoh devices in spring, 2020.

Video Collaboration Tools

Wesleyan people are always on the move... and technology should support that reality. So, we want to let folks know about the video collaboration tools available to our community. Microsoft Teams is part of Office 365 and available to all faculty, staff and students. Teams is ideal for connecting with other Wesleyan users and allows for easy audio and video calling, text chat, and screen sharing. In addition to the web version, there is a Teams app for both Mac and PC. You can contact the Helpdesk (x4000) for assistance installing and using Teams, and/or attend one of Alex Vazquez's Monday afternoon workshops (see above).

If you collaborate more with non-Wesleyan folks using GoToMeeting, you'll

benefit from our transition over the next few months from GoToMeeting to Zoom. Several members of our community asked us to evaluate Zoom, and its ease of use and excellent support make it a better fit for us (you!). Zoom allows for easy off campus video communication and allows for more participants than GoToMeeting. Erik Quimby, Director of User Services, will lead the transition. He will be sharing more information with the community about logging in and getting started. In the meantime, GoToMeeting will continue to work until June 1, 2020.

In closing, as you can see, there is lots going on when it comes to technology projects @Wes. I am grateful for the invaluable partnerships we enjoy with our user community. If you have a suggestion for future topics, please let me know. Until next time, thanks for reading!

Dave Baird

VP for IT & CIO



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