

Subject: News from the CIO - Issue #2

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From: dbaird@wesleyan.edu

To: Baird, Dave

ITS Personnel Updates

We are holding campus interviews next week for the new Director of User Services. Public presentations are scheduled on *Wednesday, March 27, and Thursday, March 28, at 11:00AM in Exley 509a*. All are welcome to attend.

Upcoming Technology Training Opportunities

Hands-on training in Cascade (for Wesleyan websites) is available for anyone responsible for maintaining academic department web pages. The workshop schedule can be found [here](#). Bring your questions and get some hands-on help! In addition, if you haven't checked out Lynda.com (login via WesPortal), it provides hundreds of training videos on software you use every day. Want to request a workshop? Email Rachel Schnepfer at rschnepfer@wesleyan.edu.

University Relations Goes Live with Affinaquest

In February, ITS and University Relations staff completed a two-year project to replace our 21-year-old Millennium system that tracked all fundraising activities. The new product, Affinaquest, runs on Salesforce and allows Wesleyan to re-imagine how to do business. Karen Hook, Affinaquest project manager, points to Marcy Herlihy's experience, "In just 24 hours, the transformation to the way we work is already evident, tasks that would require several reports, multiple spreadsheets, and triple checks of Millennium are now done in one view ... Truly amazing."

Tech Tips for Working Remotely

If you travel for work or work from home, there are a number of things you should do to protect your Wesleyan and/or personal data. At the top of this list:

- Don't trust public wifi - use the Wesleyan Virtual Private Network (VPN) to connect securely.
- Encrypt and password-protect your devices (phone, tablet, laptop) so that if they are stolen, your data is not at risk. Additional recommendations can be found in this recent ITS blog post.

For more information, please contact Vince Spiars at x3072.

Enhancing Research Through Cloud Providers

In March, ITS brought outside experts to campus from the Connecticut Education Network, Google, and Figshare (a data management and publishing platform) to meet with faculty, research assistants, and others to learn about cloud computing services that can augment our on-campus computing capabilities. For more information about research computing support, please contact Karen Warren at x3584.

If you wish to hear about specific ITS projects, please let me know. We're already gathering topics for next month's *News from the CIO*.

Regards,

Dave

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