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## News from the CIO - Issue #26, November, 2022

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Dear Colleagues:

I am pleased to bring you the November, 2022 (Thanksgiving) edition of "News from the CIO". In this issue:

- Wesleyan chooses Workday to replace PeopleSoft
- Moodle 4.0 coming in Summer 2023
- ITS Staff Attend and Present at EDUCAUSE 2022
- Cloud Storage Options - OneDrive, Sharepoint, Google Drive, and more!
- Integrating Systems and Data with SnapLogic
- Google's 2-Step Verification (2SV) Shields Students from Email Scams

Plus, a short appreciation for the hard work of my staff (and yours!) - something for which I am always grateful. Away we go...

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### **Wesleyan chooses Workday to replace PeopleSoft**

Breaking News... Wesleyan has selected Workday to replace PeopleSoft as our next Enterprise, Resource, and Planning (ERP) system! Regular readers of this newsletter will recall that we have been planning for this decision for several years, and I am indebted to the 60+ subject matter experts who

endured 100+ demonstrations and deep dives into the features and functionality of solutions provided by both Workday and Oracle. The project steering committee (comprised of faculty and staff from Academic Affairs, the faculty at large, Finance, Human Resources, ITS, Institutional Research, the President's Office, and the Registrar) recommended Workday unanimously over Oracle. We now move to select an implementation partner, and the project will begin in Summer 2023. Much more information will be forthcoming this Spring; I encourage you to contact Steve Machuga with questions.

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### **Moodle 4.0 coming in Summer 2023**

In Summer 2023, we will be upgrading to the latest version of Moodle. [Moodle 4.0](#) has a new design, intended to make it easier for faculty to create and edit content and for students to complete their work. [New features include](#) a new navigation system, simplified course editing that makes adding and moving content easier, and improvements to the quiz and question bank functionalities.

To facilitate this transition, we will be offering a variety of training opportunities beginning next spring. If you prefer to poke around and push the buttons yourself, we are happy to provide you with a sandbox for experimentation and testing. If you are more comfortable with hands-on training, we will be offering sessions late next spring and over the summer. These sessions will be recorded and made available on our [KnowledgeBase](#), so you can view them asynchronously. And, as always, Moodle maintains extensive [help documentation](#). If you have any questions about the Moodle 4.0 upgrade, please contact Rachel Schnepfer.

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### **ITS Staff Attend and Present at EDUCAUSE 2022**

EDUCAUSE is the leading international organization serving information and technology professionals in higher education. Each year their annual conference is a marquis event rich with opportunities to connect with colleagues from all over. This year's conference in Denver reached near pre-pandemic levels with 6500 participants and Wesleyan was well represented with Karen Warren, Erik Quimby, Kevin Kane, and Alex O'Neill attending.

In addition to taking in myriads of sessions and keynotes, Karen had the opportunity to present to packed rooms. She presented with Ithaca College and Notre Dame University on [remote/hybrid workforce strategies](#) and with Bentley University on [IT service management practices](#) for smaller institutions. She also teamed up with professionals from the University of Hawaii and Miami University of Ohio on a half day preconference workshop for professionals coming to higher education from industry.

Higher ed IT professionals are highly collaborative and share information on vendors, software, and technical challenges. We encourage ITS staff to engage with peers in professional development and many are nationally known leaders in their respective disciplines.

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### **Cloud Storage Options at Wesleyan**

Wesleyan faculty and staff enjoy access to Microsoft's OneDrive/SharePoint and Google Drive. Each faculty and staff receive 1TB of cloud storage on OneDrive, up to 300GB on Google Drive, and each SharePoint site can store up to 25TB of data.

When using these secure services your files are stored in the cloud and you can also sync either OneDrive or SharePoint files to your computer for easy access from your desktop, creating a consistent, intuitive file experience across all your devices, including web, mobile, and the desktop of your Windows PC or Mac. For more information and/or instruction on utilizing these services please [Request IT Support](#).

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### **Integrating Systems and Data with SnapLogic**

Wesleyan has officially acquired [Snap Logic](#) as its IPAAS (Integration Platform as a Service). IPAAS is expected to both modernize and standardize how Wesleyan conducts integrations between the many systems and software products that we currently support. This platform is what is referred to as a "low-code" development platform, that will automate many of our existing tasks that have traditionally been accomplished with programming. This effort will enable ITS programmer analysts to deliver solutions faster and provide a single environment for all integration tasks. The initial stages of implementation of the IPAAS will focus on improving processes that currently have a large support

burden, re-implementing integrations that will live on after migrating to Workday, and simplifying complex or poorly understood integrations.

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### **Google's 2-Step Verification (2SV) Shields Students from Email Scams**

Students can now enable Google's 2-Step Verification (2SV) to provide an additional layer of protection to their email. Google has instructions for configuring 2SV at <https://support.google.com/accounts/answer/185839>. Once activated, Google will require 2SV when it identifies a login using your account as being different than how you normally login, such as coming from a different country or a different device. We strongly recommend that all students enable 2SV as we have seen an upswing this semester in hackers using compromised student accounts to send out phishing messages. Any account with 2SV enabled will be protected if a hacker does manage to get your password. For more security awareness tips, visit <https://www.wesleyan.edu/its/security/Security%20Awareness.html>.

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Finally, as a reward for reading this far, here is your Random Seasonal Lyric. Thanksgiving is about traditions, and one of mine is to listen to a good version of Arlo Guthrie's "Alice's Restaurant" (e.g. [https://www.youtube.com/watch?v=-yLg\\_bzwvvg](https://www.youtube.com/watch?v=-yLg_bzwvvg)). Here is brief excerpt:

*He said, "Kid, what was you arrested for?"  
And I said, "Littering." And they all moved away from me on the bench there,  
until I said, "And creating a nuisance." And they all came back, shook my hand,  
And we had a great time on the bench, talking about crime..."*

In closing, I do want to acknowledge that this is a time of year when everyone's batteries are drained, patience can run short, and a few days off with family and close friends are more welcome and needed than ever - for faculty, staff, and students alike. Still, I am compelled to say how thankful I am for the dedication of my colleagues in ITS and across the University. So many talented people are deeply committed to the success of our students!

Until next time, please be in touch if you want more information on any of the above, or if you have suggestions for future topics, and thanks for reading!

Dave Baird  
VP for IT & CIO

