

**Subject:** News from the CIO - Issue #5

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**From:** Dave Baird

**To:** Wesleyan Staff

Greetings, Colleagues:

Before I head off on my summer "staycation" next week, I bring you the latest "News from the CIO". Best wishes for a restful/productive summer!

### **MyApps.wesleyan.edu**

Very early on in his IDEA 170 Intro to Design and Engineering course, Assistant Professor of the Practice Daniel Moller introduces his students to SolidWorks, a 3D computer aided design (CAD) software. A standard tool for the professional engineer and designer, SolidWorks is an intensive program, and only runs on PC platforms. Because a significant number of Wesleyan students own Apple computers, ITS staff worked with Prof. Moller to implement SolidWorks on [MyApps](#), a virtual application environment that enables users to use software without having to install it locally. Having the software on MyApps, Moller declared, "has been game-changing for our class." Recent upgrades to the servers running MyApps provide more robust graphics processing, not just for SolidWorks, but other design programs like it. "Having the extra resources greatly enhances the student experience with the software," said Moller. To explore, go to [myapps.wesleyan.edu](#) .

### **User Services**

In an effort to continually improve faculty, staff, and student IT service experiences, ITS Help Desk capabilities will expand starting in Fall 2019. Over the summer, we are training our staff and improving our processes so you can get the service and answers you need faster. Additionally, when appropriate, we will provide added convenience and efficiency by extending our use of remote desktop and laptop support and training through the use of videoconferencing technology such as GoToMeeting. Please stay tuned for more information as ITS introduces these exciting service improvements.

### **Lynda.com moves to LinkedIn Learning**

Lynda.com has become LinkedIn Learning! With this transition comes a new platform that will be available to the Wesleyan community via WesPortal beginning July 11. Look for more information soon about the added features which include a greatly expanded library and the option to connect your courses with your LinkedIn profile.

### **Wesfiles - A Reminder**

You may have heard that Wesfiles is being retired; the company that owns the product has decided to discontinue it. Wesfiles serves a variety of purposes for the community and ITS has begun meeting with administrative departments and faculty to determine the best options to meet their needs. Since Wesfiles' arrival more than 12 years ago, Wesleyan has added many different services to our portfolio, and almost every need that Wesfiles currently serves can be addressed with a product we already own. [This site](#) helps you to kick off the process of transitioning to a new product. The deadline for moving off of Wesfiles is December 2020. Please contact Karen Warren, [kwarren@wesleyan.edu](mailto:kwarren@wesleyan.edu) with questions.

### **Securing your home WiFi devices**

Do you have any home appliances that you can control with an app, such as an Amazon Echo, a Nest Thermostat, a TV, or even a light bulb? Check out Vince Spiars's latest article on securing your home networked devices [here](#).

Have a great summer, everyone. "News from the CIO" will return with the "Back to School" edition in late August / early September. Thanks for reading,

Dave Baird