Subject: News from the CIO - Issue #8, November, 2019

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From: Dave Baird
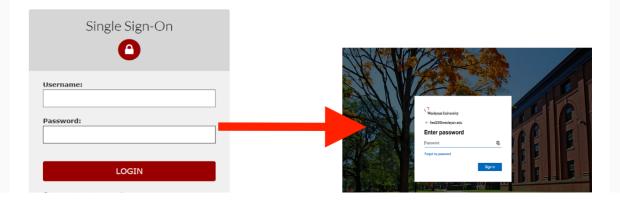
To: Wesleyan Staff

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Greetings, Colleagues:

Thanksgiving break is nearly upon us, and one of the many things I am thankful for is the hard work done by my ITS team in service to Wesleyan students, faculty, and staff. Below are some updates on those efforts, which I hope will be of interest to you:

New WesPortal Login Page coming in January, 2020

On January 13, 2020, the WesPortal login page will change from the image on the left to the one on the right (see below):

The new login page is part of a larger project to enable us to offer (opt-in) multi-factor authentication to our community, likely during Spring 2020. Look for emails in the next few weeks, as ITS will be reminding the community of this login page change as the cutover date approaches.

Technology Training Opportunities

ITS is pleased to offer multiple opportunities to learn more about the technologies and tools you use every day, including Office 365, file storage options, Cascade website maintenance, and planning for life after Wesfiles. See https://www.wesleyan.edu/its/about/Events.html for the latest schedule of classes.

Information Security Audit

Wesleyan has engaged an external consultant to audit several aspects of our information security.

The audit will include:

· Interviews with staff from across campus to identify security issues with business processes

· Vulnerability assessments of servers and networking equipment to identify security issues with our configurations

· Network penetration testing to identify security issues that would allow attackers to gain a foothold in our network

· Application penetration testing to identify security issues with applications that store sensitive information

The audit began in November and is expected to be completed in March 2020.

PAC Renovation Planning

At the conclusion of the Spring 2020 semester, the Facilities team plans to begin a three-year renovation of the Public Affairs Center (PAC). To gather

input on the classroom technology, we ask faculty to please complete this three-question [survey](#) *before December 20th.*

Follow-Me-Printing

Over the summer ITS enabled "follow-me-printing" on nine Ricoh multifunction devices (scanner/printer/copier) at 291 Main St. "Follow-me-printing" allows you to print from your computer and then retrieve your print job when you are ready at any enabled Ricoh device across campus. The print job doesn't print until you arrive at the Ricoh device and swipe your ID or enter your Wesleyan user ID and password. Follow-me-printing improves sustainability by reducing the need for, and expense associated with, personal printers needed previously for printing sensitive documents.

As an added convenience, if a printer is malfunctioning or completely out of service, you can simply and quickly visit another available device to release your print jobs without hampering productivity (hence the name). We currently have 24 "follow-me-printing" enabled Ricoh multifunction devices across campus and we plan to expand the fleet, while introducing mobile device printing across campus in 2020.

Planning for a New Wesleyan Enterprise System

Wesleyan is researching a new University-wide enterprise system for processing student, faculty and staff data. These large, multipurpose systems are referred to as Enterprise Resource Planning (ERP) Systems. Since 1998, Wesleyan has been running PeopleSoft as our ERP with separate (though integrated) databases for student, human resources, and financial data.

Why are we doing this? While PeopleSoft remains stable, a new ERP will give Wesleyan an opportunity to rethink and modernize business processes and integrations within a modern, highly supportable technology framework. Financial Services, Human Resources, and ITS are evaluating HR and Finance Systems as the first phase of the plan. Leading contenders are systems from Oracle and Workday – although as planning continues other contenders may emerge.

In closing, I hope you all find some time to rest and relax with family and friends next week. Please be in touch if you want more information on any of the above, and thanks for reading!

Dave Baird

VP for IT & CIO